

PEACE MANOR RESIDENTIAL CARE

COVID-19 VISITATION POLICY

The principles of the policy are to promote visitation in a safe manner in the light of government and local authority guidelines. This is to ensure that all safety precaution is taken to reduce possible spread of covid-19 infection among residents, staff and visitor and within our services.

In order to facilitate and manage visitation in a safe manner, Peace Manor Residential Care Limited (PMRCL) will conduct dynamic risk assessment in a person centre approach by taking account of individual residents needs and capabilities within our visiting policy.

Visitation would be time limit and reduced to a maximum of two visitors from the same household at any one time.

Visits between residents and their visitors must operate fully in line with the latest infection prevention and control guidance. Including provisions relating to the use of designated areas for visits and the use of social distancing practices, good hand hygiene, use of PPE for visitors and residents. Visits will need to be booked in advance for a specific day, time and length of visit, to enable visiting to be re-established within the setting.

Visitation may occur in a number of ways.

- Window visits: This will need safe ground floor window access for both residents and their visitors and the relevant social distancing and PPE measures will need to be observed.

- Garden visits: Relevant PPE measures and social distancing will apply.
- PMRCL will consider how to facilitate garden visits in different weather conditions, how to ensure cleaning of areas and any items used between visits and keep everyone safe and whatever the weather.
- Designated areas of adequate ventilation and also provided space for social distancing within the unit will be provided for purpose of agreed visitation.
- Safety use of room visits will also be considered inline with strict guidelines.

- The range of visits made available will be negotiated between the management at (PMRCL), residents, their visitors and staff.

- A visitation plan for individual (My Visiting Plan) with the overall care plan, tailored to their visiting wishes and preferences, taking account of their individual needs.

- Visitor will be subjected to Peace Manor ‘Responsible Visitor Code’. This sets out a range of responsibilities that visitors must abide by prior to and during any visit.

- The code could state that visitors must:
 - book visits in advance for a specific day, time and length of visit.

- Check in with (PMRCL) on the day prior to their visit, to ensure the situation in the service has not changed
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- Be free of any COVID-19 symptoms on the day of their visit •
- Not be unwell on the day of their visits •
- Provide the necessary information required by the provider at the visits (e.g. honest response to screening requirements about COVID-19 risk factors) •
- Comply with the infection prevention and control measures, including a temperature test, mandatory hand hygiene, the use of PPE as required and social distancing requirements.
- Remaining in the designated visiting area •
- Ensure that any gifts brought to give to the individual they are visiting can be sanitised, in line with relevant infection prevention and control (IPC) guidance.
- (PMRCL) will ensure that it communicates effectively with relatives and other key stakeholders in an open and transparent way about their approach to visiting, in line with the recent joint statement: Keeping Connected: transparency.
- Learning as the situation develops.
- (PMRCL) will be able to review their visiting policies as they learn from its

Implementation of opening up to visitors and as the wider COVID-19 situation and Guidance/ advice evolves.

A Visitor Risk Assessment Audit Questionnaire (Check List).

(PMRCL) will consider whether visits could take place in a communal garden or outdoor area, which can be accessed without anyone going through a shared building. If visiting does take place in a resident's room, visitors should go there directly upon arrival and leave immediately after.

The use of face shield between residents and visitors, use of designated visiting rooms, which are only used by one resident and their visitor at a time and are subject to regular enhanced cleaning

All staff and residents should be ANTIGEN tested once a week (the antigen test tells if a person is currently infected).

All staff/residents in the home should be tested regularly (swabs can be left for evening / night staff and collected the next morning)

- Identify all staff and resident 'contacts' of staff member or resident who tested positive.

Close contact means up to 2 days before the staff member / resident was tested positive:

- Having face-to-face contact with someone less than 1 metre away (with no PPE protection)
- Spending more than 15 minutes within 2 metres of someone (with no PPE protection)

Travelling in a car or other small vehicle with someone (even on a short journey) or close to him or her on a plane (with no PPE protection).

